

IMPLEMENTATION OF TOOP SOLUTION

AUSTRIAN SUCCESS STORY



providing
data
once-only.eu

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“ In the TOOP Project our main goal is to implement/set up the basic infrastructure to ease cross border use cases. The experiences will help us for our national Once-Only Project and will significantly reduce the administrative burdens for businesses and public authorities. ”



BACKGROUND



The ‘once-only’ principle in Austria is defined by law in the Austrian e-Government Act. Austria applied the principle already on the national level in various areas, such as health, finances, business and family affairs. The ambition of the Austrian government within the business domain is to establish a central network for securely exchanging data and documents following the ‘once-only’ principle within an information hub (Register- und Systemverbund). This hub will be able to connect to other regional and local networks within Austria as well as European networks.

SOLUTION



Austria has successfully implemented the TOOP connector enabling its eGovernment system to send and receive requests (data provider/-consumer capabilities). Within the general business mobility pilot, two registers - the business register (“Unternehmensregister”) and the supplementary register for other concerned parties (“Ergänzungsregister Sonstige Betroffene (ERsB)”) - can now provide access to company data. An exchange of trade names, addresses and personal data as well as data related to the trade license, professional qualification, and insurance - which may be required when starting business or services provision across Europe - is now possible. On the other hand, the Austrian Business Service Portal (www.usp.gv.at), managed by the Austrian Federal Ministry for Digital and Economic Affairs, can automatically retrieve data from connected European registries. To exchange data requests and responses the CEF e-Delivery building block is used. So far, the Austrian Ministry of Digital and Economic Affairs has successfully exchanged business-related data with Greece, Italy, Norway, Poland, Slovakia, Slovenia, Sweden and Romania.

RESULTS



The TOOP architecture has enabled Austrian eGovernment systems to connect with other European infrastructures, thus demonstrating cross-border interoperability in line with the ‘once-only’ principle. In the pilot service for notification under trade regulation - which is required annually for cross-border provision of certain regulated services - data can be successfully retrieved from a number of European Member States. The pilot has extended the ‘once-only’ principle to the European level, enabling Austrian businesses and service providers to make use of data stored in their national registers when dealing with foreign administrative procedures.



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